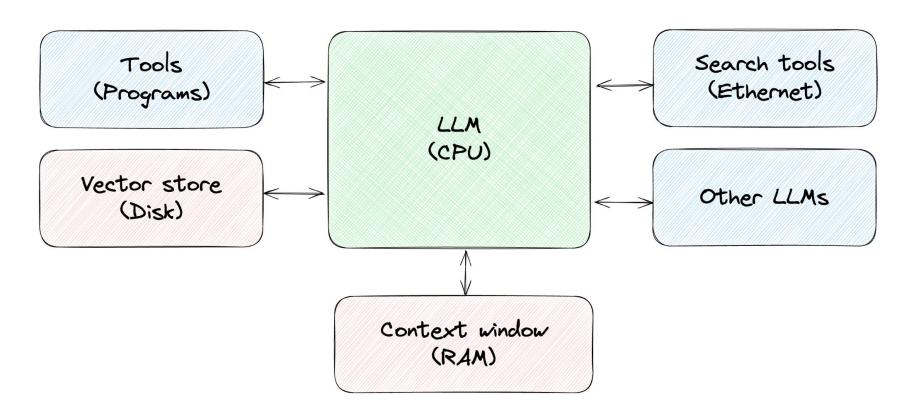






#### THE PROBLEM:

## LLMs are generic, your business is not.



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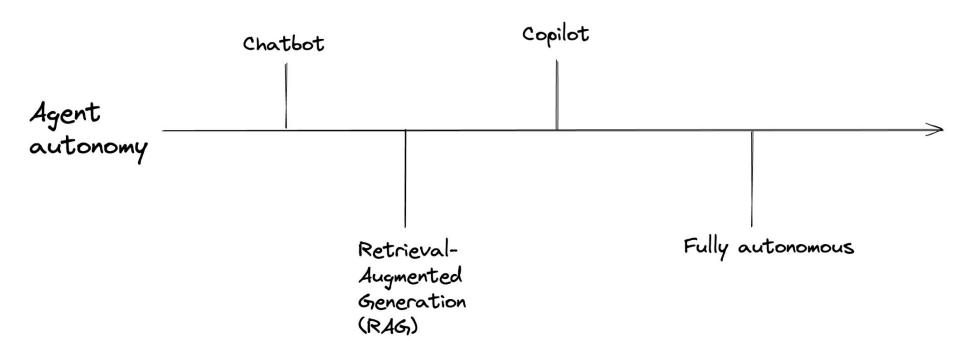
### Semantic Kernel



# AI FOR ENGINEERS = API

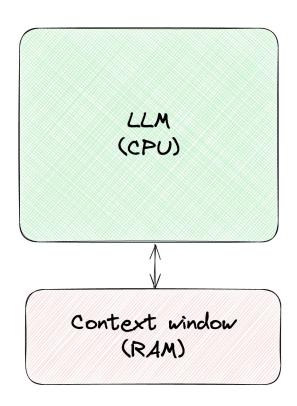






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#### Chatbot



@marcushellberg
Based on <u>Andrei Karpathy</u>'s LLM OS.

#### Swappable LLM support

- Fact: a new LLM is created every 3 seconds
- Fact: you don't want to rebuild your app every 3 seconds
- Different LLMs are good at different tasks
  - ⇒ We want to be able to support different LLMs without rewriting our code



#### Context window (memory) management

4k-128k tokens

System prompt

History

Prompt

Relevant information

Enough room for the answer

Tokens? 🤔

A chunk of text, ranging from a character to a full word. Used to break down text for processing.

The token count is usually about 25% greater than the word count.



#### Prompt templates

- The ability to create prompts based on parameterized templates
- Useful when chaining calls

```
You are a helpful AI assistant. You like to share interesting facts with people.
```

When answering, follow these rules:

- The answer MUST be suitable for all audiences
- The answer should be 5 sentences or less
- Format using markdown

```
Tell me an interesting fact about {{topic}}
```



#### **Output parsers**

Get the output in the format you need: JSON, POJO, XML, etc





```
record Translation(
    String original,
    String targetLanguage,
    String translated){}

interface Assistant {
    @UserMessage("Say '{{text}}' in {{language}}")
    Translation translate(@V("text") String text, @V("language") String language);
}
```



Translation[original=Language chain, targetLanguage=Swedish, translated=Språkkedja]

vaadin}>



```
record Translation(
    String original,
    String targetLanguage,
    String translated){}

private final ChatClient chatClient;

SpringAIBasics(ChatClient chatClient) {
    this.chatClient = chatClient;
}
```





```
var outputParser = new BeanOutputParser<>(Translation.class);
var template = new PromptTemplate("Say '{text}' in {language}. {format}");

var prompt = template.create(Map.of(
        "text", "Spring AI",
        "language", "Swedish",
        "format", outputParser.getFormat()));

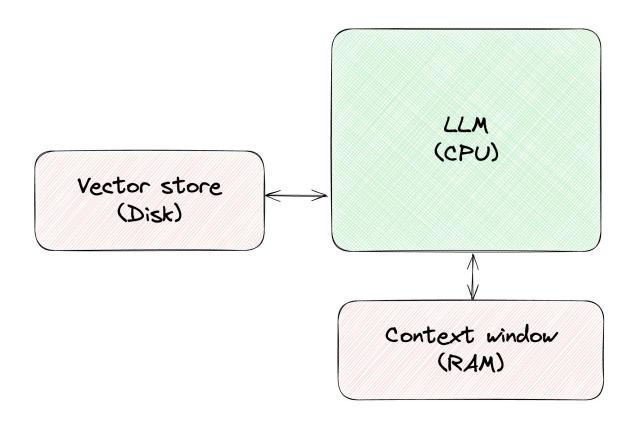
var resultJson = chatClient.call(prompt).getResult().getOutput().getContent();
var translation = outputParser.parse(resultJson);
```

```
Translation[original=Spring AI, targetLanguage=Swedish, translated=Våren AI]
```



https://github.com/microsoft/semantic-kernel/blob/java-v1/java/samples/sk-v1/01-SimpleChat/src/main/java/Main.java

#### Retrieval-augmented generation



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#### LLMs know two things

- 1. Content they're trained on
- 2. Content you give them as context



#### Teaching an LLM

- 1. Train your own model (\$\$\$)
- 2. Fine-tune an existing model (\$)
- 3. Stuff the context (~\$0)



#### Finding the relevant information

- 1. Booking Flights
- Book via our website or mobile app.
- Full payment required at booking.
- Ensure accuracy of personal information (Name, ID, etc.) as corrections may incur a \$25 fee.
- 2. Changing Bookings
- Changes allowed up to 24 hours before flight.
- Change via online or contact our support.
- Change fee: \$50 for Economy, \$30 for Premium Economy, Free for Business Class.
- 3. Cancelling Bookings
- Cancel up to 48 hours before flight.
- Cancellation fees: \$75 for Economy, \$50 for Premium Economy, \$25 for Business Class.
- Refunds processed within 7 business days.



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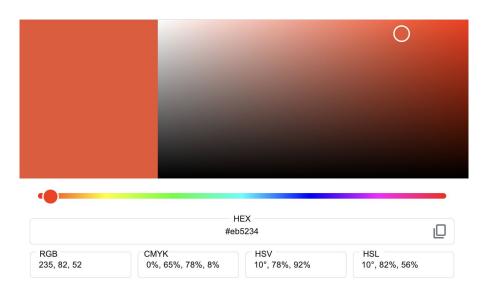


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**→** [45, 189, 201]

**→** [173, 67, 245]

**→** [98, 12, 76]





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**→** [45, 189, 201]

**→** [173, 67, 245]

**→** [98, 12, 76]

#### **Vector Store** \*

- 1. Booking Flights
- Book via our website or mobile app.
- Full payment required at booking.
- Ensure accuracy of personal information (Name, ID, etc.) as corrections may incur a \$25 fee.
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- Changes allowed up to 24 hours before flight.
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- Change fee: \$50 for Economy, \$30 for Premium Economy, Free for Business Class.
- 3. Cancelling Bookings
- Cancel up to 48 hours before flight.
- Cancellation fees: \$75 for Economy, \$50 for Premium Economy, \$25 for
- Refunds processed within 7 business days.

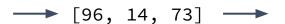
**→** [45, 189, 201]

**→** [173, 67, 245]

**→** [98, 12, 76]

#### **Retrieving documents**

"What's the cancellation policy?" → [96, 14, 73] →







- 3. Cancelling Bookings
- Cancel up to 48 hours before flight.
- Cancellation fees: \$75 for Economy, \$50 for Premium Economy, \$25 for Business Class.
- Refunds processed within 7 business days.





```
var documentPath = termsOfService.getFile().toPath();
var documentParser = new TextDocumentParser();
var document = FileSystemDocumentLoader.loadDocument(documentPath, documentParser);
var splitter = DocumentSplitters.recursive(400, 0);
var embeddingModel = new AllMiniLmL6V2EmbeddingModel();
var embeddingStore = new InMemoryEmbeddingStore<TextSegment>();
var ingestor = EmbeddingStoreIngestor.builder()
       .documentSplitter(splitter)
       .embeddingModel(embeddingModel)
       .embeddingStore(embeddingStore)
       .build();
ingestor.ingest(document);
```

```
var contentRetriever = EmbeddingStoreContentRetriever.builder()
       .embeddingStore(embeddingStore)
       .embeddingModel(embeddingModel)
       .maxResults(2)
       .minScore(0.5)
       .build();
var chatModel = OpenAiChatModel.builder().apiKey(openaiApiKey).build();
var assistant = AiServices.builder(CustomerSupportAgent.class)
       .chatLanguageModel(chatModel)
       .chatMemory(MessageWindowChatMemory.withMaxMessages(10))
       .contentRetriever(contentRetriever)
       .build();
```

System.out.println(assistant.answer("What is the cancellation policy?"));

The cancellation policy for Funnair is as follows:

- Bookings can be cancelled up to 48 hours before the flight.

- Cancellation fees vary depending on the class of the booking: \$75 for Economy, \$50 for Premium Economy, \$25 for Business Class.

- Refunds will be processed within 7 business days.





vaadin >

```
var vectorStore = new SimpleVectorStore(embeddingClient);
var textReader = new TextReader(termsOfService);
vectorStore.accept(textReader.get());
var template =
       Answer the given question only using the information in the provided terms.
       If you do not know the answer, please respond with "I don't know".
       TERMS
       {documents}
       11 11 11 .
```



```
var query = "What is the cancellation policy?";
var relevantDocs = vectorStore.similaritySearch(
           SearchRequest.query(query)
                   .withTopK(2)
                   .withSimilarityThreshold(0.5))
       .stream()
       .map(Document::getContent)
       .collect(Collectors.joining("\n\n"));
var systemMessage = new SystemPromptTemplate(template)
                          .createMessage(Map.of("documents", relevantDocs));
var userMessage = new UserMessage(query);
var messageHistory = new Prompt(List.of(systemMessage, userMessage));
var response = chatClient.call(messageHistory);
System.out.println(response.getResult().getOutput().toString());
```



The cancellation policy for Funnair is as follows:

- Bookings can be cancelled up to 48 hours before the flight.
- Cancellation fees apply: \$75 for Economy, \$50 for Premium Economy, \$25 for Business Class.
- Refunds will be processed within 7 business days.

Please note that changes to bookings are allowed up to 24 hours before the flight. Changing a booking incurs a fee of \$50 for Economy, \$30 for Premium Economy, and is free for Business Class. Changes can be made online or by contacting Funnair's support.

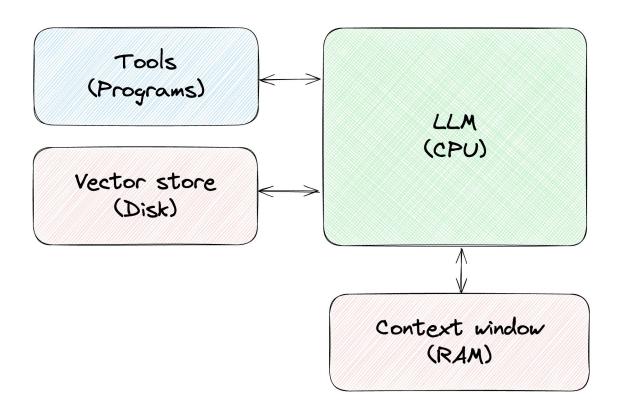
When booking a flight, full payment is required, and it is important to ensure the accuracy of personal information (Name, ID, etc.) as corrections may incur a \$25 fee.





https://github.com/microsoft/semantic-kernel/blob/java-v1/java/samples/sk-v1/03-SimpleRag/src/main/java/Main.java

## Copilot



@marcushellberg

vaadin}>

### Using tools

- Define a set of tools or functions that the LLM can use when helping the user
- Full read/write access to our database would be a bad idea





```
class Calculator {
   @Tool("Calculates the length of a string")
   int stringLength(String s) {
       System.out.println("Called stringLength with s='" + s + "'");
       return s.length();
   @Tool("Calculates the sum of two numbers")
   int add(int a, int b) {
       System.out.println("Called add with a=" + a + ", b=" + b);
       return a + b;
   @Tool("Calculates the square root of a number")
   double sqrt(int x) {
       System.out.println("Called sqrt with x=" + x);
       return Math.sqrt(x);
```



```
var assistant = AiServices.builder(Assistant.class)
       .chatLanguageModel(OpenAiChatModel.withApiKey(openaiApiKey))
       .chatMemory(MessageWindowChatMemory.withMaxMessages(10))
       .tools(new Calculator())
       .build();
var query = """
       What is the square root of the sum of the numbers of letters
       in "hello" and "world"?
       11 11 11 .
System.out.println(assistant.chat(query));
```

```
Called stringLength with s='hello'
Called stringLength with s='world'
Called add with a=5, b=5
Called sqrt with x=10
The square root of the sum of the numbers of letters in "hello" and "world" is approximately 3.162.
```



https://github.com/microsoft/semantic-kernel/blob/java-v1/java/samples/sk-v1/03-SimpleRag/src/main/java/Main.java

### Fully-autonomous





### THE FUTURE OF AGENTS

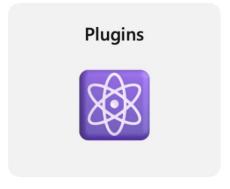
# AI is about to completely change how you use computers

And upend the software industry.

By Bill Gates | November 09, 2023 • 12 minute read











### Demo time!

#### Funnair customer support → **Bookings database** Assistant # First name Last name Date From To **Booking status** Booking class Welcome to Funnair! How can I help V you? 101 John Doe 2024-01-30 MAD SFO PREMIUM\_ECONOMY $\overline{\mathbf{V}}$ 102 Jane Smith 2024-02-01 JFK ARN **ECONOMY** V 103 Michael Johnson 2024-02-03 FRA HEL PREMIUM\_ECONOMY $\sqrt{\phantom{a}}$ 104 Sarah Williams 2024-02-05 MUC HEL **BUSINESS** 105 Robert Taylor 2024-02-07 JFK MAD V **ECONOMY** Message Send



github.com/marcushellberg/java-ai-playground





	Spring Al	LangChain4j	Semantic Kernel
Prompt templates	<b>V</b>	<b>✓</b>	<b>V</b>
Output formatting	V	V	<b>V</b>
RAG support	<b>V</b>	<b>V</b>	<b>V</b>
Message history management	-	V	<b>V</b>
Tools/Functions/Plugins	-	<b>✓</b>	<b>V</b>
Documentation	4	<u> </u>	***
Development activity	A A A	N N N N N	
Autonomy level	RAG	Copilot	Copilot

## Thanks!

@marcushellberg

